

Invento Media Group - Terms and conditions revised 2010

1. Validity

1.1 The following "terms of business" shall apply to all suppliers and customers for all quotations and services provided by our enterprise application. They shall form the basis of all further legal transactions taking place between the contracting parties. All contracts shall be subject to the general trading terms outlined by the contracting party at the time of signature.

1.2 Even if the commodity is not ordered over the internet, the terms and conditions shall still apply. Acceptance of these terms and conditions shall be inferred by the signature of any agreement between the parties.

1.3 Any variation in standard terms and conditions shall only be valid where an express agreement is made between the two parties in writing specifying the variation(s). The full or partial fulfillment of a contract on our part does not constitute the acceptance of a deviation from our standard terms and conditions.

1.4 In the absence of any overreaching legislation or express contractual terms then the standard terms and conditions shall apply in all cases.

1.5 Contracting Parties: the "Invento Media Group" d.o.o. shall enter into contractual relationships exclusively with customers who fulfill the following criteria:

- registered legal entities

If an order should be inadvertently accepted without the above conditions being fulfilled the "Invento Media Group" d.o.o. can, within an appropriate period of time from discovery of this fact, withdraw from the contractual agreement immediately and without notice. An individual not fulfilling the above criteria entering into a contract with "Invento Media Group" d.o.o. shall be wholly liable for any financial or other loss resulting to them from the termination of this agreement under the conditions outlined above.

2. Offer and Contractual status

2.1 Our offers are non-binding. The contract shall be fulfilled by,

- the sending of the written confirmation of order, or
- the dispatch of the ordered commodity, or
- the provision of a service.

2.2 "Invento Media Group" d.o.o. shall not be responsible for damages resulting from non-arrival of an order due to a technological or other failure on the part of the customer.

3. Right of cancellation

3.1 After receipt of the product or service the consumer has the right to withdraw from the contract within 14 days if the products is not in compliance with specification by sending off of a written declaration outlining their intention to withdraw from the contract. The period begins with the arrival of the product with the customer or on the day that services to the customer provided by "Invento Media Group" d.o.o. commence. This cancellation period is protected and its validity shall be determined by notice to withdraw from services provided "Invento Media Group" d.o.o.

3.2 If the customer wishes to return the product under the terms outlined in 3.1 he or she has an obligation to the return the product immediately. Forwarding expenses (postage) and any risks are to be covered by the customer unless an error was made by "Invento Media Group" d.o.o. in the dispatch of the product.

3.3 The "Invento Media Group" d.o.o. will return the payment refund the customer the purchase price of the product on its return at the earliest possible opportunity. This is conditional on the product being returned undamaged and unused. Packaging and forwarding expenses will not be returned.

3.4 The following product groups are exempt from the return and refund policy outlined in 3.2 and 3.3:

- Individual electronic components
- Software with seal not intact.

4. Availability

Should ,for whatever reason, "Invento Media Group" d.o.o. find that the product or service ordered is no longer available or cannot for legal reasons, be supplied then "Invento Media Group" d.o.o. may offer an equivalent product or service or a refund. We commit to offer a refund or replacement within 3 working days of the order being received. If a refund is requested, and "Invento Media Group" d.o.o.has already received payment in their account then "Invento Media Group" d.o.o. commits to return the payment at the earliest possible opportunity.

5. Pricing

5.1 All prices unless expressly identified in writing by "Invento Media Group" d.o.o. as otherwise are exclusive of VAT.

5.2 Should production or other costs, including those for materials, energy, transportation, foreign work, financing etc rise then "Invento Media Group" d.o.o. reserves the right to increase or reduce prices to reflect these additional costs.

5.3 Should erroneous pricing or product information be displayed by "Invento Media Group" d.o.o., "Invento Media Group" d.o.o. reserves the right to amend the information to rectify this error(s) and commits to inform the customer in such cases immediately after recognizing the error(s) and/or amending the information displayed. The customer shall have the right to continue with the agreement under the revised conditions or may withdraw from the contract. If a customer wishes to withdraw from the contract in this circumstance and payment has already been made then "Invento Media Group" d.o.o. commits to return the payment to the customer at the earliest possible opportunity.

6. Terms of payment

Conditions of payment are cash in advance by means of bank credit transfer. Payments of the customer apply only with the time of the entrance on our trading account as performed out and have to us to take place free of charge. A partial payment is not recognized and causes no dispatch of the ordered product.

7. Supply, transport, default of acceptance

Starting from delivery of the commodity to the transport enterprise costs and danger turn into the customer. Times for delivery are noncommittal. If the customer did not take over the commodity as agreed upon (default of acceptance), we are entitled after unsuccessful applying of a respite to place possibly resulting costs to the customer in calculation. At the same time we are entitled to insist after our choice either on fulfillment of a contract or after written setting of an appropriate for withdrawing at least 2 weeks comprehensive respite from the contract and for using the commodity otherwise.

8. Retention of title

"Invento Media Group" d.o.o. reserves the right of property of all goods, which are delivered to a customer, up to the final and complete payment of the supplied commodity. As far as "Invento Media Group" d.o.o. exchanges a commodity in the context of the guarantee to those the retention of title applies, it is also agreed upon that the exchanged commodity changes into the unrestricted property from "Invento Media Group" d.o.o.

9. Place of delivery

Place of delivery is the location of our enterprise.

10. Guarantee and compensation

10.1 "Invento Media Group" d.o.o. ensures that the products are not afflicted with errors at the time of the dispatch, which waive or reduce the value or the fitness to the usual use.

10.2 The duration of the 12 months guarantee begins at dispatch.

10.3 Possible repairs are accomplished and/or exchanged directly by the manufacturer. The repairs or the exchanges of exclusively "Invento Media Group" d.o.o. commodities have to be made by "Invento Media Group" d.o.o..

10.4 For deficiencies, which are due to an above average demand of the commodity or repair attempts to inappropriate use, on the part of the customer, cannot be taken over a guarantee. Just as not on wearing parts.

10.5 The customer has to examine the commodity immediately after receipt for its completeness and also if there are any defects if necessary within one period of 7 working-days in writing for rebuke.

10.6 Should a delivery not be completed, "Invento Media Group" d.o.o. commit themselves within 7 working-days to complete the supply. In the case of the defectiveness of the commodity the "Invento Media Group" d.o.o. has the possibility of repairing either the commodity or ensuring replacement. Only if to the repeated mark the repair of the commodity or also the replacement does not place the customer contently, the customer is entitled to reduce either the purchase price or withdraw from the contract.

10.7 Before connection or transport of EDP-TECHNICAL products and/or before installation of computer programs the customer is obligated to secure the volume of data already insisting on the computer system sufficiently otherwise it for lost gone data as well as for all damage the responsibility which is connected with it to carry has. With consumer business the "Invento Media Group" d.o.o. clings "Invento Media Group" d.o.o. if their roughly negligent or deliberate behavior is to be proven.

11. Product liability

According to the product liability law an adhesion occurs only if due to the error of a product humans are killed, hurt at the body or damaged at the health or a physical thing different of the product are damaged. The adhesion after the PHG meets the entrepreneur, that the incorrect commodity manufactured and into traffic brought and/or the entrepreneur, who introduced and into traffic brought it here to the selling to the European marketing area (importer). Only then if the manufacturer or the importer not to be determined knows, does not cling to each entrepreneur, who brought the product into traffic, also if it the damage not in appropriate period the manufacturer and/or importer or that calls, that supplied the product to him with. Regulations of the available terms and conditions, which stand against the product liability law, are replaced - so far they compelling right are - by the product liability law. Demands for recourse in the sense § 12 of the product liability law are impossible, it are, the recourse-entitled prove the fact that the error in our sphere caused and at least roughly negligently was to blame for. In all other respects the regulations of the product liability law remain unaffected.

12. Data security, change of address

The customer gives his agreement that also the personal data in fulfillment of the present Treaty, contained in the sales contract, are supported by automation stored and processed by us. The customer is obligated, changes of his living and/or business address admits, as long as the contractual transaction is not mutually completely fulfilled. If the report is omitted, then explanations are considered also then as happened, if them admit given address last to those are sent.

13. Validity

With possible nullity or inefficacy of individual regulations of the contract the remaining regulations remain upright.

14. Right choice, area of jurisdiction

The applicability of the UN Purchase Right is expressly excluded. The contract language is Bosanski. The Contracting Parties agree upon expressly the exclusive use of Bosnia & Herzegovina before Bosnia & Herzegovina courts. If it does not concern a consumer business, the court essentially responsible at the seat of our enterprise is responsible for the decision of all disputes developing from the present Treaty.

Invento Media Group" d.o.o.
Managing director: Mustafa Mehmedić
Vrbanjuša 134,
71000 Sarajevo,
Bosnia & Herzegovina
VAT: 201325580003
ID: 4201325580003